Ava Manning

UX/UI Designer

Poulsbo, WA | (425) 961-3201 | <u>ava.j.manning21@gmail.com</u> | <u>LinkedIn</u> | <u>Portfolio Link</u> I am an passionate UX/UI Designer that specializes in optimizing information architecture and UX writing to create seamless user experiences. My background in journalism has honed my research and communication skills, and my love for storytelling radiates at the heart of all my designs.

Professional Experience

UX Designer | Freelance | Hybrid

March 2025 - current

- Work with various local business owners to improve website presence & engagement
- Communicate with owners and determine business needs
- Communicate with clients and determine frustrations and desires
- Craft research-driven, beautiful and seamless designs

Journalist Internship | Kitsap Sun | Bremerton, WA March 2024 - August 2024

- Wrote 1-4 articles per week
- Researched and pitched story ideas

UX/UI Designer (freelance) | Linvest 21 | Remote March 2024 - May 2024

- Redesigned landing page of current website
- Built out solutions page based on industry standards and creative design decisions
- Collaborated with founder and developers

UX/UI Designer (freelance) | FitX Redesign | Remote October 2023 - December 2023

- Conducted a heuristic analysis on current app
- Created redesign of landing page and onboarding in Figma
- Collaborated with founder and developers

Product Manager (freelance) | Radiant Calm Redesign | Remote November 2023 - December 2023

- Created team's project plan/schedule
- Led daily stand-ups
- Conducted user research

UX Designer/UX Writer (freelance) | ByteSize Learning | Remote September 2023

- Created MVP from scratch
- Final usability testing showed a 24 second and 55 second improvement
- Conducted user interviews and outside research looking at ByteSize competition
- Collaborated with project managers, design team, developers and founder

Project Manager/UX Researcher (school project) | Ulta Beauty | Remote July 2023 - September 2023

- Increased SUS score from 77.5 to 92.5, placing our redesign in the excellent category
- Organized and created the team's project plan through Asana
- Led daily stand-ups and took notes
- Conducted research via user interviews, interview synthesis, heuristic analysis, feature analysis, competitive and comparative analysis and affinity mapping.
- Created a persona, ideated on problem statements and how might we statement

Job Coach | SAILS Washington | King County, WA January 2023 - July 2023

• Supported adults with disabilities by helping skill build, resume build, job outreach, interview prep, and more to help integrate disabled people into the general workforce

Freelance Writer | Red Ventures | Remote January 2021 - April 2021

• Wrote an article for their Higher Education branch

Journalist & Photographer | Argonaut Newspaper | Moscow, ID **January 2021 - June 2021**

- Researched, pitched, and wrote articles for the newspaper
- Took photographs for the articles that I wrote

Writing Intern | IWRRI Newsletter | Moscow, ID Fall 2020 Internship

• I wrote for UI's scientific journal, the IWRRI Newsletter

Skills

UX/UI Design: Generative AI, Rapid Prototyping, User Flows, Accessibility, Persona Creation, Sketching, A/B Testing, Agile Team, Communication **UX Research**: Competitive Analysis, Affinity Diagrams, Usability Testing, Qualitative and Quantitative Research, Artificial Intelligence (AI), Background Research **Tools**: Figma, Adobe Photoshop, Optimal Workshop, Asana, Microsoft Excel, Slack, Presto Suite

Education

User Experience Design Immersive Certificate

June 2023 - October 2023 General Assembly | Remote

Associate's Degree

September 2016 - December 2019 Bellevue College | Bellevue, WA